



Bristol Job Center
55 South Street
Bristol CT. 060010

March 21, 1997

Cable Systems
500 Washington Avenue
North Haven, CT. 06473
Att.: Terry

Dear Sir:

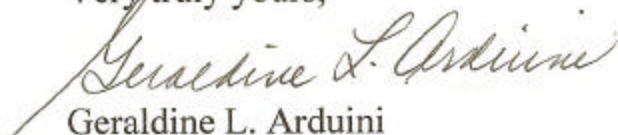
Within the last few months my field office has been undergoing reconstruction which included installs of voice and data equipment. We continued to service our customers during times when the situation could have been very disruptive because technicians from many different sources were doing their work at the same time we were conducting daily business..

Workers from your company were the best I could have hoped for in this situation and thanks to Mike DeFusco work was completed in the most professional manner. I had casually asked Mike to explain the process during the days he was here and informally asked for his supervisor's name. I'm sorry I didn't get your full name, but felt it was very important to congratulate your employees.

My staff approached me and also wanted me to respond to you because they weren't disrupted by the work.

Please extend our personal thanks to Mike and the other employees from your company that worked on our project. Your company has excellent employees.

Very truly yours,


Geraldine L. Arduini
Job Center Director